

SR 520 Montlake Project

Noise Monitoring Weekly Report Summary for Monday, October 18, 2021 to Sunday, October 24, 2021

PUBLISHED OCTOBER 28, 2021

Monitoring times: Weekdays, 10 p.m. to 7 a.m.; weekends, 10 p.m. to 9 a.m.

How to use this report: This document summarizes the weekly nighttime noise data for the SR 520 Montlake Project. In it, you'll find:

- Page 1 - Summary of noise levels recorded above the limits allowed under the Major Public Project Construction Noise Variance, for this week and throughout the project. This includes non-project-related noise exceedances
- Page 2 - Map of the project limits and locations of the seven stationary monitor locations
- Pages 3 – 9 - Night-by-night noise recordings for each of the project noise monitors, along with a description of the work that night, comments received from the public regarding Project noise, and explanations for any noise limit exceedances and actions taken in response
- Page 10 - Log of public comments regarding nighttime noise issues and resolutions for the week

WSDOT is sharing this information as per the terms of the Major Public Project Construction Noise Variance (Permit #3030792).

MPPCNV start date: Friday, August 16, 2019

MPPCNV days to date: 801

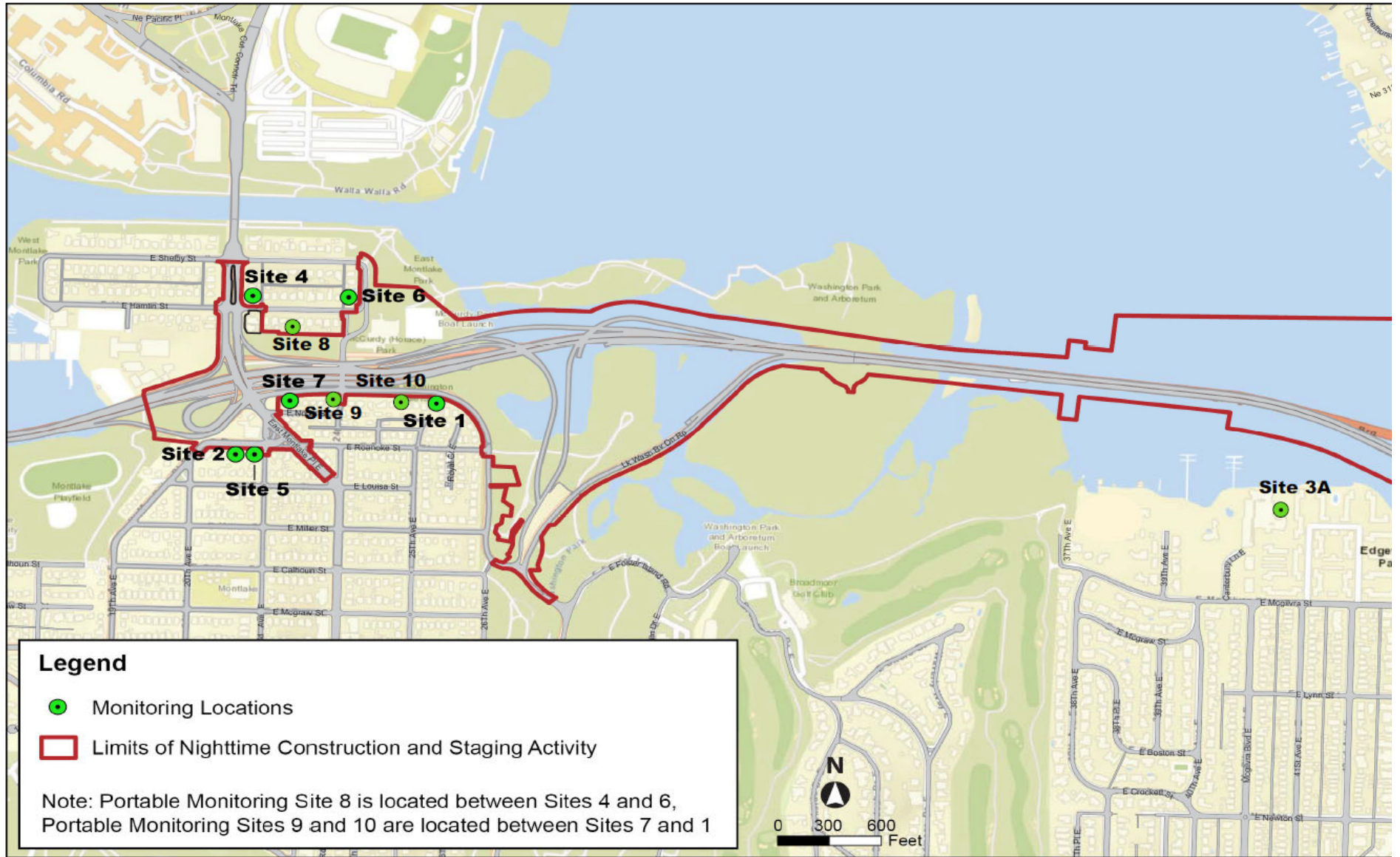
There were 20 MPPCNV noise exceedances but are not counted under the non-compliance due to the work being performed under TNV 6863027-NV

WEEKLY TOTALS	
Nights worked this week (under the MPPCNV)	7
Project related non-compliance this week	0
Nighttime noise issue comments to the project	36
Non-project-related noise exceedances this week	13

PROJECT TOTALS TO DATE	
Total Nights Worked (under the MPPCNV)	384
Total Project related non-compliance	108
Total noise issue comments to the project	108
Total non-project related exceedances	2986

Noise Monitoring Locations: the map below shows the work limits of the SR 520 Montlake Project and the locations of the seven stationary noise monitoring sites

EXHIBIT 5. CONSTRUCTION AREA AND NOISE MEASUREMENT LOCATIONS



SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT
Monday, October 18, 2021 to Sunday, October 24, 2021 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Monday, October 18, 2021												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	54.6	50.8	48.0	47.3	46.5	53.7	50.1	56.3	60.5	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	58.4	56.4	53.9	52.1	51.2	56.1	54.1	59.5	61.6	N/A	N/A
Site 3A - 3810 E. McGilvra St	62	49.0	47.5	46.1	43.0	41.2	43.9	44.4	49.8	53.4	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	57.5	55.4	52.0	51.4	49.8	56.4	61.7	66.4	67.0	N/A	N/A
Site 5 - 2565 22nd Av E.	65	57.2	54.6	52.0	50.1	49.3	55.5	51.8	57.4	60.0	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	51.1	47.4	43.7	44.2	47.2	54.9	51.9	56.2	57.9	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	51.1	48.1	45.2	44.9	44.3	53.5	48.1	54.5	57.3	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	54.8	49.8	47.8	47.8	47.8	54.4	51.7	57.3	58.9	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	59.2	56.0	53.8	52.2	52.2	58.2	56.0	62.2	66.4	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	63.6	57.5	55.1	53.6	53.3	57.3	56.5	63.3	66.5	N/A	N/A

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:
Design-Builder worked between 10:00pm and 7:00am to install lighting under the Montlake lid, core out drains and set up for day work.

Public Comments:
No public comments received related to nighttime noise.

Exceedances:
Site(s) 4, 9 and 10 exceedances are not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:
None

Legend
Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.
N/A = Time Period not applicable to MPPCNV
Red = Noise Level Exceedance, project related
Blue = Noise level exceedance, not project related
~ = No Data Available
= No contract work . Portable monitors are not being used (not needed).

SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT
Monday, October 18, 2021 to Sunday, October 24, 2021 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Tuesday, October 19, 2021												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	53.7	52.5	52.6	49.2	46.7	49.6	50.0	56.8	59.5	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	61.0	59.8	61.3	58.6	51.7	52.8	54.5	59.8	62.2	N/A	N/A
Site 3A - 3810 E. McGilvra St	62	51.5	50.5	49.4	45.8	42.7	43.2	45.4	50.6	52.9	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	64.3	56.9	55.8	54.3	51.6	53.4	61.7	67.1	69.8	N/A	N/A
Site 5 - 2565 22nd Av E.	65	59.3	57.9	58.9	56.0	49.8	51.0	53.0	60.1	61.7	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	53.0	50.9	50.4	46.7	44.5	47.0	51.6	56.0	57.0	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	54.8	51.5	51.2	48.6	51.2	47.2	52.0	56.8	58.5	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	54.9	53.0	51.9	49.7	47.5	48.5	51.1	56.0	58.0	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	65.1	57.0	58.5	55.8	53.0	51.5	56.7	65.3	66.9	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	56.3	54.1	56.0	54.1	52.8	52.6	53.1	64.5	67.9	N/A	N/A

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder worked between 10:00pm and 7:00am to install lighting under the Montlake lid, 26 kV duck bank at 24th ave and set up for day work.

Public Comments:

No public comments received related to nighttime noise.

Exceedances:

Site(s) 4, 9 and 10 exceedances are not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:

None.

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

Blue = Noise level exceedance, not project related

~ = No Data Available

= No contract work . Portable monitors are not being used (not needed).

SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT
Monday, October 18, 2021 to Sunday, October 24, 2021 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Wednesday, October 20, 2021												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	55.1	53.6	51.0	50.1	52.3	50.7	52.0	56.6	60.9	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	62.5	56.2	53.9	50.8	52.8	53.8	55.4	60.7	63.3	N/A	N/A
Site 3A - 3810 E. McGilvra St	62	49.5	48.3	45.1	43.4	44.6	44.6	48.2	54.0	56.6	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	60.6	55.8	53.5	51.4	53.2	55.1	62.6	65.0	66.9	N/A	N/A
Site 5 - 2565 22nd Av E.	65	61.5	54.9	52.2	49.2	51.5	52.1	53.7	58.8	61.5	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	55.6	51.2	51.9	50.9	52.5	50.1	51.9	58.2	58.9	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	54.4	50.7	49.6	50.0	55.9	51.5	49.5	54.8	58.7	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	56.3	53.1	52.5	50.4	53.3	50.5	52.8	57.6	59.9	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	59.9	55.4	53.6	52.6	58.1	64.3	55.1	60.8	64.7	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	58.0	58.0	54.0	57.7	57.0	56.9	57.5	62.7	66.8	N/A	N/A

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder worked between 10:00pm and 7:00am to install lighting under the Montlake lid, 26 kV duck bank at 24th ave and set up for day work.

Public Comments:

No public comments received related to nighttime noise.

Exceedances:

Site(s) 4 and 10 exceedances are not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:

- None

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

Blue = Noise level exceedance, not project related

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= No contract work . Portable monitors are not being used (not needed).

SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT
Monday, October 18, 2021 to Sunday, October 24, 2021 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Thursday, October 21, 2021												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	55.9	54.4	53.0	51.7	50.8	48.8	51.8	54.9	59.3	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	61.8	60.2	59.7	57.4	53.8	57.4	59.1	59.5	61.1	N/A	N/A
Site 3A - 3810 E. McGilvra St	62	53.5	52.1	51.4	51.1	45.6	42.0	44.8	48.7	52.1	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	62.1	59.6	58.7	55.8	53.7	55.1	63.5	65.1	67.5	N/A	N/A
Site 5 - 2565 22nd Av E.	65	64.2	63.0	62.9	60.4	53.8	52.9	55.1	57.4	59.6	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	56.7	54.1	52.3	51.5	49.7	48.9	51.1	53.6	55.6	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	54.9	52.0	51.4	50.7	49.4	52.8	51.2	53.0	56.4	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	56.8	55.3	52.2	50.9	50.5	49.9	52.7	55.0	57.3	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	60.6	58.4	56.8	55.0	55.5	57.3	56.9	62.6	63.5	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	61.0	59.3	58.1	56.4	57.0	55.3	57.4	62.6	66.2	N/A	N/A

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder worked between 10:00pm and 7:00am to install lighting under the Montlake lid, install drainage, 26 kV duck bank at 24th ave and set up for day work.

Public Comments:

No public comments received related to nighttime noise.

Exceedances:

Site(s) 4 and 10 exceedances are not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:

None

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

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Red = Noise Level Exceedance, project related

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SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT
Monday, October 18, 2021 to Sunday, October 24, 2021 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Friday, October 22, 2021												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	52.9	53.7	52.0	50.1	47.0	48.2	48.1	52.7	51.9	50.3	52.3
Site 2 - 2015 E. Roanoke St	78	58.9	69.4	72.1	69.1	70.9	70.3	71.5	71.6	70.9	69.4	70.4
Site 3A - 3810 E. McGilvra St	62	44.4	43.4	39.1	38.2	36.7	36.3	37.1	44.1	44.6	42.7	46.9
Site 4 - 2800 Montlake Blvd E	66	59.8	61.8	61.4	57.7	60.4	60.6	62.1	63.0	63.1	63.1	64.7
Site 5 - 2565 22nd Av E.	65	58.1	65.5	68.8	66.3	67.3	68.4	67.2	67.8	67.7	65.6	66.7
Site 6 - 2160 E. Hamlin St	63	54.8	53.8	52.8	49.8	48.6	50.3	49.6	52.2	52.6	51.3	53.6
Site 7 - 2209 E. Lake Wa Blvd	66	53.0	54.9	57.0	54.0	57.5	58.6	57.9	58.8	60.1	58.8	58.7
Site 8 - Portable Between Sites 4 and 6	63	54.7	56.4	56.8	53.8	56.9	57.7	58.8	58.8	59.6	58.0	59.5
Site 9 - Portable Between Sites 1 and 7	66	59.2	66.8	69.9	66.1	69.4	70.9	70.3	71.0	72.0	70.4	69.7
Site 10 - Portable Between Sites 1 and 7	66	56.6	59.3	58.1	56.5	53.1	53.0	52.4	58.0	57.1	54.6	56.2

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder worked between 10:00pm and 9:00am to demolish the old Montlake bridge over the SR520 over the course of a weekend highway closure. Graham will also be doing some drainage work while the road is closed and set up for day work. Weekend bridge demo is covered under TNV #6863027-NV.

Public Comments:

- See Public Notice Log for additional details.

Exceedances:

Site 5 and 9 exceedances are project. Exceedances are due to the demolition of the old Montlake bridge, covered under TNV #6863027-NV.

Non-Compliance:

None

Legend

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N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

Blue = Noise level exceedance, not project related

~ = No Data Available

= No contract work . Portable monitors are not being used (not needed).

SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT

Monday, October 18, 2021 to Sunday, October 24, 2021 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Saturday, October 23, 2021												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	51.3	47.5	46.7	46.3	47.1	47.6	46.6	47.3	51.2	52.0	53.9
Site 2 - 2015 E. Roanoke St	78	61.3	62.4	58.3	68.5	65.2	65.8	60.1	58.1	59.9	65.5	64.6
Site 3A - 3810 E. McGilvra St	62	44.0	39.1	40.4	40.3	42.5	45.1	43.3	45.4	55.1	49.1	51.3
Site 4 - 2800 Montlake Blvd E	66	60.5	58.8	56.7	58.7	55.7	58.7	54.1	56.0	59.5	59.0	61.7
Site 5 - 2565 22nd Av E.	65	60.5	62.0	56.5	64.5	61.6	63.1	57.2	55.0	58.5	63.9	63.1
Site 6 - 2160 E. Hamlin St	63	50.3	46.1	45.6	46.3	46.4	48.4	46.2	46.8	53.4	51.8	54.9
Site 7 - 2209 E. Lake Wa Blvd	66	51.3	49.7	47.0	54.3	49.7	51.9	47.4	47.1	50.9	51.5	53.7
Site 8 - Portable Between Sites 4 and 6	63	53.9	49.8	47.8	53.7	50.1	53.1	48.1	48.8	53.7	51.8	55.5
Site 9 - Portable Between Sites 1 and 7	66	60.3	59.2	56.6	65.5	59.6	63.9	56.6	56.9	60.4	58.2	61.0
Site 10 - Portable Between Sites 1 and 7	66	58.8	56.9	54.8	51.0	52.4	51.2	50.4	53.4	58.1	59.3	60.5

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder worked between 10:00pm and 9:00am to demolish the old Montlake bridge over the SR520 over the course of a weekend highway closure and set up for day work. Weekend bridge demo is covered under TNV # 6863027-NV.

Public Comments:

No public comments received related to nighttime noise.

Exceedances:

None

Non-Compliance:

None

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

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The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Sunday, October 24, 2021												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	52.4	49.8	51.5	51.7	50.6	51.2	53.7	55.7	57.5	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	57.1	54.4	53.1	51.3	51.1	51.7	54.4	57.7	59.8	N/A	N/A
Site 3A - 3810 E. McGilvra St	62	47.4	46.6	49.4	51.1	52.6	50.8	52.3	53.6	54.0	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	59.0	56.8	56.0	53.7	54.5	59.7	59.6	64.3	67.2	N/A	N/A
Site 5 - 2565 22nd Av E.	65	56.6	53.9	54.6	52.0	54.2	53.9	54.3	57.2	58.9	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	52.5	50.2	51.4	53.0	50.8	53.5	54.7	58.0	59.7	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	50.4	48.0	48.2	46.8	46.9	46.0	51.4	53.4	56.0	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	55.1	52.5	52.6	50.1	50.1	49.3	52.8	57.1	58.8	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	57.3	55.2	55.6	53.3	52.3	52.7	55.4	60.0	63.9	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	56.6	55.0	54.6	55.7	54.7	57.7	58.4	62.1	65.4	N/A	N/A

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder worked between 10:00pm and 7:00am to demolish the old Montlake bridge over the SR520 over the course of a weekend highway closure, deliveries/unloading and set up for day work. Weekend bridge demo is covered under TNV #6863027-NV.

Public Comments:

No public comments received related to nighttime noise.

Exceedances:

Site(s) 4 exceedances are not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:

None

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

Blue = Noise level exceedance, not project related

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Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT

Monday, October 18, 2021 to Sunday, October 24, 2021

10 p.m. to 7 a.m. (weekdays)/9a.m. (weekends)

Public Comment Log			
Date / Time	To/From	Issue	Resolution
10/23/2021 - -	To: Project Hotline From: Portage Bay resident	Resident called the project hotline in the morning of October 23, 2021 to complain about the noise from the work overnight. She has young children and she was kept up by the noise. She lives in Portage Bay . She asked about the noise. She wanted to email her neighbors about the work and Rebecca asked if she would like the email forwarded to her about the work and noise. Follow-up is needed.	Rebecca (Hotline Communications staff) answered the call and listened to her concerns and shared what work more about what will be happening over the weekend. Rebecca collected her email address and phone number. Rebecca called her back to clarify the noise, email, and her address for future notifications. The project also sent a follow-up email at 11:52pm.
10/23/2021 - -	To: Project Hotline From: Portage Bay resident	Resident called the project hotline the morning of October 23, 2021 about the noise from the work and asking about a hotel offer. Resident requested a follow up call about the matter. Resident also emailed around 10:30 a.m. Saturday.	Rebecca (Hotline Communications staff) answered the call and shared that she would pass this information along to the team. Rebecca called her back to confirm a hotel approval and ask about pets and number of people. Holly called resident back around 2:15 p.m. Oct. 23 to give her details about her hotel reservation. She asked for an email confirmation, and Holly said she would send that to her. After the call, Holly triggered a confirmation through the hotel request form. The Graham team drafted an email 10/25 for WSDOT to send to the resident to close the loop
10/23/2021 - -	To: Project Hotline From: Portage Bay resident	Resident called the project hotline the morning of October 23, 2021 to complain about the noise overnight. She did not get an email notice about it and was upset. She left a voicemail.	Rebecca (Hotline Communications staff) answered the call and talked to her partner, a few minutes after her phone call. No follow up call was needed.
10/23/2021 - -	To: Project Hotline From: Portage Bay resident	Resident called the project hotline the morning of October 23, 2021 to complain about the overnight noise. He lives on a house boat in Portage Bay and it sounded like jack hammering all night. He doesnt like that the work is happening at night. He may email the SR520 email with more complaints.	Rebecca (Hotline Communications staff) answered the call and listened and told him about the construction corner, where he can complain to WSDOT, and collected his information for future notifications. Rebecca said she would share his concerns with the team. Rebecca called resident back to clarify why the work happens at night. Rebecca also check to see if her partner needed a direct callback based on her earlier call that went to voicemail. Partner did not need a call back.
10/23/2021 - -	To: Project Hotline From: -	Resident emailed and called the hotline the morning of October 23, 2021 to complain about the overnight noise. She would like a call back with updates on the work for tonight through the weekend.	Holly (Hotline Communications staff) called resident around noon Oct. 23 to share the high-level timeline for the work the rest of the weekend. She left a message with the information about concrete-breaking and hauling, and told resident to call the hotline with any more questions or concerns. The Graham team also drafted an email 10/25 for WSDOT to send to resident to formally close the loop.

10/23/2021 - 11:00am	To: Project Hotline From: Resident near site # 4	Resident called the project hotline around 11 a.m. Oct. 23 to say that he experienced a lot of noise the previous night and knew that the project may offer hotel rooms to affected residents. He wanted to know how that worked. Resident said that his household would want a hotel and that he would check.	Holly (Hotline Communications staff) explained the hotel offers and that she would need to get WSDOT's approval to reserve his household a room. Holly said that in the meantime, she'd check with WSDOT and would get back to resident. Holly called the resident back around 11:25 a.m. to let him know that his household would be approved for a hotel if they wanted it. resident wasn't sure yet, so Holly said she would text him the request form links, and if their household wanted a hotel, they could fill out the form and the room would be booked. They booked hotels.
10/23/2021 - 1:00pm	To: Project Hotline From: Resident near site #4	Resident called the project hotline around 1 p.m. to request a hotel.	Holly (Hotline Communications staff) filled out the hotel request form and had the confirmation sent to resident.
10/23/2021 - 2:30pm	To: Project Hotline From: Portage Bay resident	Resident called the project hotline to complain he experienced repetitive, concussive noise, and that it woke him up and kept him up. He said it was continuous and very disruptive. He said his house has storm windows and plaster, that it's pretty substantial, and he was surprised the noise was still audible. He said he worries about his health and his wife's, given the sleep disruption. resident also asked if something can be done to block the sound. Resident was interested in noise mitigation funds from WSDOT and Holly said she would send his information to the team that handles that program. Resident wanted to make sure that he was lodging an official complaint and that WSDOT would be notified. Holly said that calls about noise to this hotline are considered complaints and will be logged and shared with project leadership.	Holly (Hotline Communications staff) explained what the work being done is, and that it is expected to go into the night, with debris-hauling tomorrow. She explained the noise variance the work is being done under, and that sound-dampening fencing is required. Resident suggested that the project do more with sound barriers to make them more effective. Holly also clarified with resident that in the future he is encouraged to call our 24/7 hotline for in-the-moment noise complaints as well as other project questions. As requested, Holly sent resident a text around 3:15 p.m. Oct. 23 to share what the schedule for the rest of the weekend would be.
10/23/2021 - -	To: Project Hotline From: Resident near site #4	Resident called the project hotline to asked about getting a hotel during the noisy demolition work on Montlake this weekend. She said that she received no notice that the noise was going to be "this bad" and was awoken many times the previous night. She said she was on an email thread with about 13 of her neighbors, and that one person said they called the project hotline and received a hotel offer. Resident wanted to know if she could get the same offer, and whether she could share that information with the rest of the neighbors on the email thread.	Holly (Hotline Communications staff) said she would check with project leadership about this and call resident back. WSDOT email the resident: Thank you for speaking with me today about the noise from demolition of the overpass. I know this work is disruptive, and we appreciate your patience. I've attached the notice we sent on Monday, Oct. 22 to tell neighbors we received a Temporary Noise Variance from the City of Seattle to perform this nighttime work. Please encourage your neighbors to email SR520bridge@wsdot.wa.gov with their address so they can receive the appropriate notices and hotel offers in the future. Please note that Montlake Boulevard is open this weekend, so the information about the pilot car and the map have changed since Monday. Also, our weekly email update is below that includes general information for neighbors and travelers about construction. Please encourage your neighbors to sign up if they'd like to receive regular updates. Sign up and check the "SR 520 Rest of the West News" box.
10/23/2021 - -	To: Project Hotline From: Resident near site #4	Resident called the project hotline to ask for a hotel for the evening because of the noisy demolition on Montlake Boulevard.	Holly (Hotline Communications staff) took down his information and processed his hotel request for Saturday night.

10/23/2021 - 12:07am	To: Project Hotline From: Portage Bay resident	Resident emailed the project hotline to complain that from around 11pm 10/22 ongoing the amount of noise from montlake construction site is excruciating. I have twin pane windows and it is still audible and disturbing ! - why do this work at night ? - it is way beyond any noise level that would normally occur at night and no notification was provided - the site is also creating a huge amount of light pollution for those of us looking down on portage bay. From my living room all I can see is a giant spotlight	Graham drafted an email 10/25 for WSDOT to send.
10/23/2021 - 7:21am	To: Project Hotline From: Portage Bay resident	Resident emailed the project hotline to complain it is not simply a noise alert. Right now, it is like a war zone! We have lived in this neighborhood since 1957 - 3 generations - NOT wealthy and made it through I-5 construction although we lost friends and neighbors, schools and churches and many more amenities due to that. But this is ridiculous and health threatening. We have single pane windows, and the perfect curve up the hill to make the sound come right to our bedroom window on the east side of the house. We had to gather blankets and pillows and move to the other side where there is nowhere comfortable to sleep!!!!	Graham drafted an email 10/25 for WSDOT to send.
10/23/2021 - 9:28am	To: Project Hotline From: Portage Bay resident	Resident emailed the project hotline to complain we live across Portage Bay from the very noisy construction that went on last night (10/22/21). I woke up around midnight hearing the rather loud TAP-TAP-TAP of whatever machine you were using. The noise sounded as if it was right outside my home. I was unable to return to sleep for over an hour and my husband tells me he was awake even longer. And when I awoke again at 5:55 this morning, I was unable to return to sleep due to the noise. I understand this will go on until early Monday morning. Three nights without adequate sleep is unhealthy for anyone, but particularly for those of us well into our 70s. As you know, sound carries particularly well across the water. I am sure other neighbors in Portage Bay/Roanoke Park had similar problems with sleep last night. We would be appreciative of some way you could significantly diminish the nighttime noise to allow us to sleep. While I expect it's too much to hope that noise abatement could occur this weekend, I hope you do more to diminish the noise on any future occasions of noisy nighttime work.	Graham drafted an email 10/25 for WSDOT to send.
10/23/2021 - 11:04am	To: Project Hotline From: Portage Bay resident	Resident called the project hotline to complain at 2 AM Oct 23 awakened by noise levels clearly higher than allowed on the Montlake project. Continued all night. Location at Fuhrman and Shelby, far away from the actual work site.	Graham drafted an email 10/25 for WSDOT to send.

<p>10/23/2021 - 4:30pm</p>	<p>To: Project Hotline From: Portage Bay resident</p>	<p>Resident called the project hotline around 4:30 p.m. Oct. 23 to make a complaint about the noise from demolition. She said the project noise is reverberating across Portage Bay and woke her up a dozen times throughout the night. She said she didn't know the work was happening, and it kept waking her up. She wanted to know why work had to be done at night. She said neighbors went over and made noise measurements, and she thinks the project is in violation of its noise variance. Holly explained that there was a temporary noise variance, and that the project was carefully monitoring the noise levels.</p> <p>Resident was looking at the temporary noise variance issued for the weekend, and read that hotels could be offered to residents affected by the project. She asked for a hotel room, and Holly took down her information to reserve her a room. Resident said she wanted to check with her husband about the room, so Holly told her she could call or text the hotline with her decision.</p> <p>Resident said she would like to see the noise data from Friday night's work, and Holly said she would pass that request along. Resident also said she had questions about the upcoming Portage Bay project, and Holly said she would let a member of the WSDOT team know so that they could follow up with her about that.</p>	<p>Resident sent this text around 5 p.m.: Hi, my husband doesn't want to be inconvenienced by staying at a hotel, so we're going to decline the hotel room room. Holly sent this text back: Hi, resident. Thank you for confirming with us. We won't book it. -Holly More follow-up to come with resident about noise levels and Portage Bay project.</p>
<p>10/24/2021 - 7:04am</p>	<p>To: Project Hotline From: Portage Bay resident</p>	<p>Resident emailed the project I live on 10th Ave E between Shelby and Hamlin facing Portage Bay and the construction noise to remove the overpass has been very loud and disrupting sleep the past 2 nights. While we were aware of the work, we had no idea such loud construction noise would be allowed at night! This should not be permitted to occur at night during sleeping hours.</p>	<p>Graham drafted an email 10/25 for WSDOT to send.</p>
<p>10/23/2021 - 7:22am</p>	<p>To: Project Hotline From: Portage Bay resident</p>	<p>Resident called the project hotline to complain about the noise from last night's work on the Montlake overpass. He asked if we had a permit for the work. Bob told him we did. Resident said he'd asked some people at the city and was told we did not have a permit. Bob told him he'd send him a copy of the permit later in the day. Bob asked for his address and resident declined to provide it.</p>	<p>The project sent resident the TNV, and then he responded asking for hotels for multiple households. Graham drafted an email 10/25 for WSDOT to send, explaining why that request could not be accommodated.</p>
<p>10/23/2021 - 12:04am</p>	<p>To: Project Hotline From: Portage Bay resident</p>	<p>Resident called the David Goldberg at 12:04 a.m. from a very upset resident on Boyer Ave E. By the sound of his message and his strong language he may have missed the email and assumed we working under the MPPCNV.</p>	<p>Hotline Communications staff booked a hotel for the resident for the following nights, but resident declined the hotel</p>
<p>10/23/2021 - 11:58pm</p>	<p>To: Project Hotline From: Resident near site #4</p>	<p>Resident called the project hotline at 11:58 p.m. to say she was hearing tons of noise from the project.</p>	<p>Bob Communications staff noticed that resident had been offered a hotel room so he called resident back and left a message offering a hotel room. Bob did not hear back from resident. No follow-up required</p>

10/23/2021 - 12:12am	To: Project Hotline From: -	Anonymous resident called at 12:12 a.m. to complain about noise from the Montlake Project.	No follow-up required
10/23/2021 - 12:18am	To: Project Hotline From: -	Resident called the project hotline to complain at 12:18 a.m. to complain about the noise. She would like her email added to list to receive future notices.	No follow-up required]
10/23/2021 - 12:49am	To: Project Hotline From: Portage Bay resident	Resident called the project hotline to complain at 12:49 a.m. to complain about the noise from the Montlake project and asked to be emailed in the future if noisy work like this was planned.	Same person called the I-5 hotline at 12:43 a.m. to complain of noise. Amanda Christopher received the call and explained the work that was taking place. She asked the caller to call the Montlake Project hotline to report their complaint.
10/23/2021 - 1:47am	To: Project Hotline From: -	Anonymous resident called the project hotline to complain at 1:47 a.m. complaining about the noise from the Montlake project.	No follow up required
10/23/2021 - 6:37am	To: Project Hotline From: -	Resident called the project hotline to complain at 6:37 a.m. and asked if she could get a room for Saturday night.	Bob (Hotline Communications staff) told her, since she was offered one earlier in the week that yes she could still get a room. She signed up for a room using the link from the email. No follow-up required
10/23/2021 - 7:13am	To: Project Hotline From: Portage Bay resident	Resident called the project hotline at 7:13 a.m. to complain about the nighttime construction noise. She said she wasn't able to sleep at all last night. She'd like her email added to the Portage Bay list to be notified of noisy work in the area	No follow up required
10/23/2021 - 8:06am	To: Project Hotline From: -	Resident called the project hotline at 8:06 a.m. to register a complaint about last night's construction noise from the Montlake Project. She asked to be emailed when we know in advance of similarly noisy work.	No follow up required
10/23/2021 - 8:11am	To: Project Hotline From: -	Resident called the project hotline at 8:11 a.m. to complain about last night's noise from the Montlake Project. She reported that her 93 year old mother didn't sleep at all last night.	No follow up required
10/23/2021 - 8:18am	To: Project Hotline From: -	Resident called the project hotline at 8:18 a.m. to complain about the noise from last night's work on the Montlake Project. She asked to be notified by email of any future noisy work like this	No follow up required
10/23/2021 - 9:06am	To: Project Hotline From: -	Resident called the project hotline at 9:06 a.m. to complain about the noise last night. She said it was an unsleepable night.	No follow up required
10/23/2021 - 9:25am	To: Project Hotline From: Portage Bay resident	Resident called the project hotline at 9:25 a.m. to complain about the noise last night from Montlake demolition. He said 11th Ave is shaped like a bowl that reflects the noise.	No follow up required
10/23/2021 - -	To: Project Hotline From: Portage Bay resident	Resident called the project hotline to complain of a loud noise that sounded like a woodpecker. They asked how long the work would be going on.	Amanda (communications staff) told them the work would happen all night. Amanda asked if they would like a call back and they declined. No follow up required

10/23/2021 - 12:11am	To: Project Hotline From: -	Anonymous resident call to the I-5 hotline asking about what noise/construction was happening.	Amanda (Hotline Communications staff) answered the call and told the caller that the work was in Montlake and that they were demolishing the overpass. She directed the caller to the Montlake Project hotline to report the complaint. The caller said they would call the Montlake hotline. No follow up required.
10/23/2021 - 8:28am	To: Project Hotline From: -	Resident messaged the project hotline to complain from around 11pm 10/22 ongoing the amount of noise from montlake construction site is excruciating. I have twin pane windows and it is still audible and disturbing sleep ! - why do this work at night ? - it is way beyond any noise level that would normally occur at night and no notification was provided - the site is also creating a huge amount of light pollution for those of us looking down on portage bay. From my living room all I can see is a giant spotlight	Bob (Hotline Communications staff) called at 5:18 p.m.. The person was very pleasant and understanding of our need to do this work, he just wished it didn't have to be in the middle of the night when people are trying to sleep
10/23/2021 - 11:25pm	To: Project Hotline From: Portage Bay resident	Resident called the project hotline to complain the I-5 hotline at 11:25 p.m. on 10/23/21. The resident mentioned they lived in Portage Bay and asked if the work at that took place the night before (10/22) would happen again tonight.	Amanda (Hotline Communications staff) also explained where the work was happening in Montlake and that the construction noise seems to be travelling across Portage Bay to the residents in that area. The caller appreciated the information and Amanda encouraged them to call the Montlake Project hotline. No follow up required
10/23/2021 - 5:25pm	To: Project Hotline From: -	Resident called the project hotline to complain at 5:25 p.m. to complain about how loud the Montlake demolition work has been. He asked if there is any compensation or mitigation available to residents.	Bob (Hotline Communications staff) answered the call and offered to bring him earplugs for his family. Resident said he thought he could find earplugs at home. He asked to be notified by email if there is noisy work like this happening in the future. No follow-up required

10/23/2021 - 8:30pm	To: Project Hotline From: -	Resident called the project hotline at 8:30 p.m. to complain about the noise last night. She wants the people in charge of the project to understand how noisy it is. She gets our emails and had heard this work was happening	No follow up required
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