

SR 520 Montlake Project

Noise Monitoring Weekly Report Summary for **Monday, July 20, 2020** to **Sunday, July 26, 2020**

PUBLISHED JULY 29, 2020

Monitoring times: Weekdays, 10 p.m. to 7 a.m.; weekends, 10 p.m. to 9 a.m.

How to use this report: This document summarizes the weekly nighttime noise data for the SR 520 Montlake Project. In it, you'll find:

- Page 1 - Summary of noise levels recorded above the limits allowed under the Major Public Project Construction Noise Variance, for this week and throughout the project. This includes non -project-related noise exceedances
- Page 2 - Map of the project limits and locations of the seven stationary monitor locations
- Pages 3 – 9 - Night-by-night noise recordings for each of the project noise monitors, along with a description of the work that night, comments received from the public regarding Project noise, and explanations for any noise limit exceedances and actions taken in response
- Page 10 - Log of public comments regarding nighttime noise issues and resolutions for the week

WSDOT is sharing this information as per the terms of the Major Public Project Construction Noise Variance (Permit #3030792).

MPPCNV start date: Friday, August 16, 2019

MPPCNV days to date: 346

WEEKLY TOTALS	
Nights worked this week (under the MPPCNV)	3
Project related non-compliance this week	5
Nighttime noise issue comments to the project	3
Non-project-related noise exceedances this week	14

PROJECT TOTALS TO DATE	
Total Nights Worked (under the MPPCNV)	89
Total Project related non-compliance	24
Total noise issue comments to the project	33
Total non-project related exceedances	1475

Noise Monitoring Locations: the map below shows the work limits of the SR 520 Montlake Project and the locations of the seven stationary noise monitoring sites

EXHIBIT 5. CONSTRUCTION AREA AND NOISE MEASUREMENT LOCATIONS



SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT
Monday, July 20, 2020 to Sunday, July 26, 2020 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Monday, July 20, 2020												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	55.4	52.7	49.5	49.1	46.9	47.4	50.4	55.1	58.9	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	59.6	57.9	55.1	54.0	52.7	53.1	57.9	61.8	63.6	N/A	N/A
Site 3 - 3810 E. McGilvra St	62	52.7	52.5	52.0	51.7	51.6	50.9	51.0	47.8	48.1	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	~	~	~	~	~	~	~	~	~	N/A	N/A
Site 5 - 2565 22nd Av E.	65	57.6	56.0	53.2	52.3	50.9	51.4	55.9	59.5	61.4	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	~	~	~	~	~	~	~	~	~	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	52.6	50.0	47.7	47.4	44.3	44.8	48.7	52.9	56.8	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	50.2	49.0	48.5	47.9	47.2	47.4	50.7	51.9	54.5	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	61.6	57.4	53.2	53.9	49.2	49.9	54.6	60.6	65.7	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	61.3	58.8	54.2	54.2	50.7	50.8	54.4	61.9	66.7	N/A	N/A

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

No nighttime construction work performed.
Gary Stensland with Graham was notified of the system not recording data for site #4 and site #6.
Chris Nowak with Sixense notified environmental team that Action Level Red alerts delayed during the morning were caused by him updating the server software and instrument firmware.

Public Comments:

No public comments received related to nighttime noise.

Exceedances:

Site #10 are not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:

None.

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

Blue = Noise level exceedance, not project related

~ = No Data Available

= No contract work . Portable monitors are not being used (not needed).

SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT
Monday, July 20, 2020 to Sunday, July 26, 2020 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Tuesday, July 21, 2020												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	55.5	53.2	51.0	52.2	48.2	44.1	49.2	55.0	58.2	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	63.2	57.8	61.0	54.9	53.3	51.1	55.8	60.4	62.9	N/A	N/A
Site 3 - 3810 E. McGilvra St	62	50.7	49.9	48.7	48.6	45.7	45.1	49.9	47.0	47.3	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	72.9	62.1	70.6	61.6	57.6	57.7	62.7	67.0	69.1	N/A	N/A
Site 5 - 2565 22nd Av E.	65	60.9	56.4	58.4	53.3	51.5	48.9	53.6	58.2	61.1	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	49.9	50.0	49.2	45.4	45.3	41.9	47.3	50.6	53.2	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	55.4	51.5	51.5	51.4	46.5	41.9	47.6	53.2	56.3	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	53.3	51.6	52.1	47.1	48.3	44.7	48.6	52.2	53.5	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	62.1	60.8	56.1	60.8	55.4	46.5	52.9	61.9	64.2	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	61.6	60.8	56.5	60.9	52.8	49.2	53.8	62.2	65.8	N/A	N/A

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

No nighttime construction work performed.

Public Comments:

No public comments received related to nighttime noise.

Exceedances:

Site #4 are not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:

None.

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

Blue = Noise level exceedance, not project related

~ = No Data Available

= No contract work . Portable monitors are not being used (not needed).

SR 520 Montlake Project
Major Public Project Construction Noise Variance
NOISE MONITORING - WEEKLY REPORT
Monday, July 20, 2020 to Sunday, July 26, 2020 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Wednesday, July 22, 2020												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	54.4	53.8	51.7	47.1	43.5	44.8	49.7	53.8	58.2	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	59.0	59.0	55.9	53.9	51.9	52.3	56.7	59.9	62.2	N/A	N/A
Site 3 - 3810 E. McGilvra St	62	48.7	47.5	46.5	45.6	45.4	45.5	46.1	46.4	47.8	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	64.6	62.3	59.2	59.9	56.8	58.9	63.4	67.0	69.0	N/A	N/A
Site 5 - 2565 22nd Av E.	65	57.8	57.4	54.1	52.0	49.9	50.3	54.8	57.6	60.5	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	51.4	52.4	50.0	45.6	42.8	43.7	48.2	50.7	54.6	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	52.6	51.4	50.9	47.6	43.8	44.3	49.5	52.6	57.0	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	52.8	53.7	51.1	46.9	43.2	44.5	49.8	51.6	55.8	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	59.3	57.6	57.4	54.9	49.5	48.8	57.5	59.8	65.2	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	60.8	59.4	56.7	52.6	48.9	49.5	55.4	61.0	65.7	N/A	N/A
*Hourly-Average Leq (dBA)												
Notes recorded by the on-site Independent Noise Monitor												
Work: No nighttime construction work performed. Public Comments: No public comments received related to nighttime noise. Exceedances: Site #4 are not project related. Exceedances are caused by public traffic driving by the noise monitors. Non-Compliance: None.												

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

Blue = Noise level exceedance, not project related

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Monday, July 20, 2020 to Sunday, July 26, 2020 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Thursday, July 23, 2020												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	56.2	55.5	49.4	47.0	45.0	47.5	48.4	55.3	59.5	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	59.9	58.4	54.7	52.6	52.2	53.2	55.0	60.2	62.2	N/A	N/A
Site 3 - 3810 E. McGilvra St	62	48.1	46.9	46.1	45.9	45.9	46.4	46.2	47.7	48.1	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	64.6	64.0	59.7	59.0	58.0	58.7	62.5	67.3	68.6	N/A	N/A
Site 5 - 2565 22nd Av E.	65	58.0	56.5	52.9	50.6	51.1	51.8	52.9	58.4	60.1	N/A	N/A
Site 6 - 2160 E. Hamlin St	63	53.7	48.3	46.6	46.4	44.5	47.5	48.2	53.2	56.0	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	54.1	56.7	47.8	45.4	44.9	46.6	47.6	53.7	58.1	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	56.0	50.9	47.9	47.9	44.9	49.1	49.5	56.4	56.1	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	61.1	62.3	53.7	50.7	50.3	52.0	52.4	60.8	64.4	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	62.2	65.3	55.3	53.1	50.3	51.2	52.6	62.5	65.6	N/A	N/A
*Hourly-Average Leq (dBA)												
Notes recorded by the on-site Independent Noise Monitor												
Work: No nighttime construction work performed. Public Comments: No public comments received related to nighttime noise. Exceedances: Site #4 are not project related. Exceedances are caused by public traffic driving by the noise monitors. Non-Compliance: None.												

Legend

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Red = Noise Level Exceedance, project related

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Monday, July 20, 2020 to Sunday, July 26, 2020 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Friday, July 24, 2020												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	57.3	54.1	53.4	53.0	50.2	51.1	51.8	54.9	57.2	56.5	58.4
Site 2 - 2015 E. Roanoke St	78	62.5	59.7	57.9	56.2	57.7	57.2	57.1	59.1	62.3	61.2	62.2
Site 3 - 3810 E. McGilvra St	62	46.4	44.9	44.4	44.5	43.5	42.9	42.9	45.1	46.2	48.0	51.0
Site 4 - 2800 Montlake Blvd E	66	64.7	61.3	58.6	59.0	58.2	63.7	55.4	56.7	58.2	60.1	64.6
Site 5 - 2565 22nd Av E.	65	61.0	57.6	55.7	54.2	54.8	54.3	55.0	57.4	60.8	59.2	60.5
Site 6 - 2160 E. Hamlin St	63	53.0	51.5	48.0	49.3	47.2	45.6	45.8	48.4	49.7	53.9	52.6
Site 7 - 2209 E. Lake Wa Blvd	66	57.3	55.0	53.5	53.2	52.7	53.8	53.6	55.3	56.7	56.1	56.5
Site 8 - Portable Between Sites 4 and 6	63	70.0	58.9	58.2	56.9	64.2	59.1	58.9	60.2	58.8	59.4	59.6
Site 9 - Portable Between Sites 1 and 7	66	64.6	61.4	60.5	61.0	58.9	61.1	59.4	62.3	64.9	63.3	64.2
Site 10 - Portable Between Sites 1 and 7	66	63.7	60.0	60.7	60.8	57.4	59.2	59.8	63.0	66.7	62.8	65.9

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder worked over the weekend starting at 10:00 p.m for the closure of Montlake Blvd at SR 520. Work included waterline installation, pavement removal, signal relocations, paving and pavement marking. The work being performed was covered under TNV 6790685-NV.
Gary Stensland with Graham was notified about Site #8 red alerts trigger being set at 65db instead of 63db.

Public Comments:

10:00 p.m. - July 24th - A call to the hotline was received from a resident near site #6. She complained that her family was up all night due to the noise. The resident was informed about the night work being done under TNV #6790685-NV. The caller requires a call to follow-up. **See Public Notice Log for additional details.**
11:00 p.m. - July 24th - a call to the hotline was received from a resident near site #4 complaining of noise. The resident was informed about the night work being done under TNV #6790685-NV. The caller requires a call to follow-up. **See Public Notice Log for additional details.**

Exceedances:

Exceedances for site #8 are project related and are covered under the Temporary Noise Variance Permit #6790685-NV.
Site #10 is not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:

7:08 a.m. a side dump truck was noticed with a pure backup alarm.
7:15 a.m. a dump truck was noticed with a pure backup alarm.
The Design-Builder was notified that no pure tonal backup alarm are allowed during night work and they disconnected the pure tonal backup alarms.

Legend

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NOISE MONITORING - WEEKLY REPORT
Monday, July 20, 2020 to Sunday, July 26, 2020 10 pm to 7 am (weekdays) / 9am (weekends)

The table below includes data gathered from noise monitoring equipment located at seven stationary and three portable locations throughout the Montlake Project area

Saturday, July 25, 2020												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	56.5	55.8	54.4	54.0	53.0	55.0	52.4	53.6	55.0	54.4	55.6
Site 2 - 2015 E. Roanoke St	78	61.4	59.9	58.0	58.8	59.4	58.3	58.4	58.8	58.9	60.0	59.8
Site 3 - 3810 E. McGilvra St	62	45.6	44.8	44.5	44.0	43.3	43.4	43.0	44.0	45.0	46.6	49.7
Site 4 - 2800 Montlake Blvd E	66	68.2	64.3	62.6	65.0	66.4	64.2	63.2	67.2	59.0	61.7	60.6
Site 5 - 2565 22nd Av E.	65	59.2	57.4	55.7	56.5	57.4	56.1	56.1	56.3	57.3	60.2	58.0
Site 6 - 2160 E. Hamlin St	63	49.5	48.8	49.7	48.7	49.9	50.9	51.1	53.5	53.8	50.4	54.4
Site 7 - 2209 E. Lake Wa Blvd	66	55.0	54.3	53.7	55.0	55.3	55.9	54.4	56.4	57.6	53.1	54.3
Site 8 - Portable Between Sites 4 and 6	63	62.0	61.5	60.0	62.5	61.0	60.3	60.1	61.0	60.8	55.5	58.7
Site 9 - Portable Between Sites 1 and 7	66	62.9	63.0	60.0	61.9	61.6	63.1	60.1	60.8	62.0	60.5	60.2
Site 10 - Portable Between Sites 1 and 7	66	63.0	62.8	60.7	61.4	60.8	63.4	59.5	60.3	61.8	60.0	61.2

*Hourly-Average Leq (dBA)

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder performed a weekend closure of Montlake Blvd at SR520 to work on waterline installation, pavement removal, signal relocation, paving and pavement marking.

The work being performed was covered under TNV 6790685-NV.

Public Comments:

11:02 a.m. July 25th - a call to the hotline was received from a resident that lives in Portage Bay to complaint about noise levels. There are dump trucks servicing the project using compression breaks from i-5 to the exit of Montlake.

The caller requires a call to follow-up. **See Public Notice Log for additional details.**

10:08 p.m. July 25th - a call to the hotline was received from a resident on Montlake Blvd about vibration. **See Public Notice Log for additional details.**

11:17 p.m. July 25th - a complaint was made from a resident on Montlake Blvd about their whole house shaking. **See Public Notice Log for additional details.**

Exceedances:

Exceedances for site #4 are project related and are covered under the Temporary Noise Variance Permit #6790685-NV.

Non-Compliance:

12:47 a.m. a SDOT truck backed up to leave site had a tonal alarm.

2:49 a.m. side dump truck was noticed with a pure backup tonal alarm. Side truck was parked after the incident and not used for the rest of the night.

8:09 a.m. a paver drum roller being unloaded had a backup tonal alarm. Subcontractor was notified that backup alarms are not allowed during night work and it was disconnected.

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Sunday, July 26, 2020												
Site	Site limit*	10pm - 11pm	11pm - 12am	12am - 1am	1am - 2am	2am - 3am	3am - 4am	4am - 5am	5am - 6am	6am - 7am	7am - 8am	8am - 9am
Site 1 - 2449 E. Lk WA Blvd	67	54.0	53.6	51.1	49.0	47.4	47.1	50.7	55.8	59.7	N/A	N/A
Site 2 - 2015 E. Roanoke St	78	60.3	58.4	55.2	53.2	52.2	53.7	58.1	60.9	62.9	N/A	N/A
Site 3 - 3810 E. McGilvra St	62	49.2	47.1	43.0	42.9	42.6	42.5	43.2	45.0	48.6	N/A	N/A
Site 4 - 2800 Montlake Blvd E	66	57.3	58.6	56.6	55.4	54.2	55.8	62.2	66.5	68.8	N/A	N/A
Site 5 - 2565 22nd Av E.	65	58.4	56.9	53.5	51.4	50.6	52.0	56.4	58.9	61.0	60.2	N/A
Site 6 - 2160 E. Hamlin St	63	48.5	52.1	51.6	50.8	46.3	47.1	50.7	52.6	54.7	N/A	N/A
Site 7 - 2209 E. Lake Wa Blvd	66	52.8	51.8	49.0	47.2	45.2	47.9	49.1	53.9	56.8	N/A	N/A
Site 8 - Portable Between Sites 4 and 6	63	51.3	52.2	50.4	48.7	46.8	46.9	50.0	53.2	55.4	N/A	N/A
Site 9 - Portable Between Sites 1 and 7	66	68.2	59.1	55.3	52.8	50.7	56.3	53.7	61.6	64.7	N/A	N/A
Site 10 - Portable Between Sites 1 and 7	66	59.1	59.1	56.8	54.6	52.1	50.0	54.8	61.5	66.1	N/A	N/A
*Hourly-Average Leq (dBA)												

Notes recorded by the on-site Independent Noise Monitor

Work:

Design-Builder worked between 10:00 p.m and 12:00 a.m to open up the closures and pick up the traffic control. No heavy equipment was operated.

Public Comments:

No public comments received related to nighttime noise.

Exceedances:

Site #4 and site #10 are not project related. Exceedances are caused by public traffic driving by the noise monitors.

Non-Compliance:

None.

Legend

Leq = Leq means the equivalent sound level, which is the constant sound level in a given time period.

N/A = Time Period not applicable to MPPCNV

Red = Noise Level Exceedance, project related

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= No contract work . Portable monitors are not being used (not needed).

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Monday, July 20, 2020 to Sunday, July 26, 2020

10 p.m. to 7 a.m. (weekdays)/9a.m. (weekends)

Public Comment Log			
Date / Time	To/From	Issue	Resolution
07/24/2020 - 10:00 p.m.	To: Hotline From: Resident on Hamlin	Resident near noise monitor site #6 called the hotline at 10:00 p.m. to complain of noise in the MOHAI area. She was offered a hotel room at that time but declined. Resident reported that their family was up all night due to the noise.	Resident had been offered a hotel room at that time but declined. Resident accepted a hotel accommodations for the night of 07/25/2020. Bob Derry (Public information Manager) work being done under the temporary noise variance (TNV) #6790685-NV
07/24/2020 - 11:00 p.m.	To: Hotline From: Resident on South of Hamlin	Resident that lives on west side of Montlake Blvd just south of Hamlin. Called the hotline at 11:00 p.m. to complain about noise.	Bob Derry (Public information Manager) followed up with the resident. The resident had been offered a hotel room but didn't realize it and took us up on the offer. Work being done under the temporary noise variance (TNV) #6790685-NV
07/25/2020 - 11:02 a.m.	To: Hotline From: Resident in Portage Bay	Resident called the hotline to file a complaint about noise levels. He said he lives in portage bay. There are dump trucks servicing the project using compression breaks from i-5 to the exit of Montlake. He mentioned this is not permitted by state law, and far in-excess of the allowed noise levels communicated during the community group meetings. He wanted us to tell the contractor that is not allowed.	Bob Derry (Public information Manager) called the resident and thanked him for bringing this issue to our attention and told him we would remind our truckers not to use their compression brakes. Bob asked if the resident was close enough to the trucks to identify them. The resident said he saw and heard two trucks with red cabs making trips to and from our site all day Saturday using their compression brakes. However, he isn't close enough to see their company name or license number. Now that the resident has the project's hotline phone number, if he hears trucks doing this again, he will call the hotline to report the noise while it is occurring. The resident said again that vehicles weren't permitted to use their compression brakes in this situation.
07/25/2020 - 10:08 p.m.	To: Hotline From: Resident on Montlake Blvd	The hotline received a call at 10:08 p.m. from a resident on Montlake Blvd near noise monitor site #4. The resident said she was feeling very intense vibrations throughout her house and wanted to know if it would go on all night.	Bob Derry (Public information Manager) told resident that the expectation was that there would be a combination of construction noise and vibration all night long and asked if she wanted to take advantage of the hotel room we'd offered her. She felt uncomfortable going to a hotel due to COVID-19 and because her dog would be nervous about moving to a hotel. She declined the hotel room and thanked Bob for the info. Work being done under the temporary noise variance (TNV) #6790685-NV
07/25/2020 - 11:17 p.m.	To: Hotline From: Resident on Montlake Blvd	Resident spoke to Dayton on-site and Bob Derry followed up with the resident. Resident is located on Montlake Blvd. E. Resident said her whole house was shaking, her children weren't sleeping, a small window had cracked, and there was some problem with a water line in her front yard. It sounded like the hose bib, but she wasn't very clear about it.	Bob Derry (Public information Manager) spoke to the resident and notified them that we'd offered them hotels for Friday and Saturday night. The resident said she didn't see the offer. She also said she didn't see the door hanger from SPU, so she didn't know the water was going to be shut off. She asked if we had a permit to work at night, I told her we had a temporary noise variance to perform this work. Due to the ages of her children (3,9,11), she doesn't want a hotel room. She asked me how long this would go on, and I told her the vibration would continue through the night, but our variance gave us the okay to work until 5 a.m. Monday morning. Given that information, she has decided to pack up and move her family to her sister's house.